



**COMPASS is a comprehensive overhaul of the way FMCSA collects, manages, and conveys safety information.**

## Welcome to COMPASS

COMPASS is an FMCSA-wide program that is focused on transforming the way FMCSA does business. The ultimate goal of COMPASS is to better integrate FMCSA's day-to-day operations with the Agency's information technologies. COMPASS is about more than technology—it is ultimately about improving the effectiveness of the people who use the technology.

Key benefits from COMPASS will include:

- Improved system access through simple sign-on and easier navigation
- Simplified data capture and information reporting
- Enhanced work processes for information routing and service delivery
- Improved data quality

By making these enhancements—improving the quality of safety data and making it easier to access and use—COMPASS will make a real difference in fulfilling FMCSA's mission of reducing commercial truck and bus crashes and fatalities.

## The Big Picture

Over the coming years, COMPASS will redesign many of the business processes and improve the information technology used by FMCSA and its State partners to access and use safety data. These new processes and systems will be introduced in a number of stages or "releases," which are outlined in the COMPASS Program Roadmap. As the Roadmap unfolds, legacy IT system functionality will be integrated with COMPASS. The associated legacy systems will then be retired, giving FMCSA an increasingly consolidated and efficient approach to maintaining and analyzing its safety data.

## COMPASS in 2006

This year will see the first major release of new business functionality from COMPASS. The initial release will provide services to companies registered with FMCSA, such as enhanced access to their own safety and operational data, and to those Agency staff and State partners who assign such actions as Compliance Reviews and Safety Audits.

Additionally, COMPASS is targeting four areas where Agency operations and information systems intersect with pilot Business Improvement activities. These areas with pilots underway or being planned include improved roadside connectivity to FMCSA systems; FMCSA-wide call center functionality; redesign of the Registration, Licensing, and Insurance processes; and enhancements to the Household Goods Program.

## Who is Working on COMPASS?

COMPASS is sponsored by Terry Shelton, FMCSA Associate Administrator for Research and Information Technology and Chief Information Officer; and the program is led by Jeff Hall, COMPASS Program Manager for the IT Development Division. The program also includes the active involvement of FMCSA's Office of Enforcement and Program Delivery. Design and development approaches for new functionalities include considerable direct involvement with Field staff, companies, and State partners.